IAOS POLICY



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Date Approved:

Policy No: REG001-16

Rev Date:

Policy Section:

Mosque Governance

Policy Subject:

Religious Conflict / Difference of opinion resolution

OBJECTIVE

Religious conflict / difference of opinion situations should be addressed at the earliest possible opportunity as unresolved conflict can lead to a stressful and in the worst cases, a poisoned environment.

Policy Statement

Community members availing IAOS facilities and events may have a difference of opinion with the religious opinion of IAOS Imam, employees and representatives. In order to ensure that the difference of opinion does not affect religious proceedings a conflict / difference of opinion handling procedure is required.

Procedures

- 1.0 The person having difference of opinion/ conflict will not communicate directly with the Imam, employees or IAOS representatives during or after religious proceedings.
- 2.0 If a person has a difference of opinion with the imam, employees or IOAS representatives and feel strongly about it should bring the complaint to the religious committee.
- 3.0 The IAOS religious committee will utilize any means necessary including consulting with Islamic scholars to reach its judgment.
- 4.0 IAOS religious committee will inform the complaining party as well as the imam, and IAOS representative's and the IAOS board.
- 5.0 If a clarification needs to be issued it will be issued by the IAOS imam or IAOS board. If the complainer is not satisfied with the outcome he/she will bring a written complain to the IAOS board for resolution
- 6.0 The decision of IAOS board will be final